



BELMONT UNIVERSITY
MASSEY
GRADUATE SCHOOL of BUSINESS

Lean Healthcare Certificate Program *Original Course*

The Original Lean Healthcare Certificate Course

This intense one-week Lean Healthcare Certificate Program will give participants a hands-on, learn-by-doing experience applying Lean philosophies and tools in a healthcare environment. The training, exercises and simulations build the foundation throughout the week for the participants to apply them in a mini-Kaizen Event lab exercise. This life-like healthcare experience using real healthcare examples is taught and facilitated by Lean practitioners, leaders and coaches each with multiple years of successfully applying Lean in healthcare organizations.

Our Lean Healthcare Certificate Program was designed for anyone in your hospital or healthcare organization who wants to better understand and apply Lean concepts. Whether you are a clinician, administrator or support personnel, you will greatly deepen your understanding of Lean.

To gain more information and to register, visit our web site, www.BULeanCourse.com, or call 615-206-0701.



"To be able to reduce waste and improve the quality of patient care of my organization has just been huge. I would say that if (other healthcare organizations) don't do this, five years from now they'll be wondering why they're at a strategic disadvantage in healthcare."

- Bryan Webb
Original Course Participant

In conjunction with

**Healthcare
Performance Partners**

Agenda

Monday

- The Reality in Healthcare Work
- What is Lean?
- First-hand Observation Skills Practice
- 5S Training for the Healthcare Environment
- Lean Healthcare Introductory Process Improvement Simulation

Tuesday

- Value Stream Mapping Training and Exercises
- A3 Thinking/A3 Problem Solving Training and Exercises
- Lean Tools: Standard Work, Mistake Proofing, Andon

Wednesday

- Lean Simulation: Apply what you've learned in a complex simulation activity with multiple runs and process redesigns

Thursday

- Reflection on Lean Simulation
- More Lean Healthcare Tools
- Daily Management and Lean Management System
- Nursing Lab Mini-Kaizen Event: Teams will apply the Lean Healthcare principles and tools they have learned to improve the work and work environment of a nurse in a teaching lab environment. The ultimate "Learn-by-doing" experience.

Friday (half day)

- A Journey in Lean: Leadership, Culture, Planning, and Execution - David Munch, M.D.
- How to Get Started with Lean



About Belmont University and The Jack C. Massey Graduate School of Business

Ranked in the Top 5 in the Regional Universities South category and named a "Most Innovative" university by U.S. News & World Report, Belmont University is a fast-growing community of more than 8,000 students who come from every state and over 36 countries. Committed to being a leader among teaching universities, Belmont brings together the best of liberal arts and professional education.

The Jack C. Massey Graduate School of Business was founded in 1986, with a mission of providing business education and thoughtful leadership to the working professionals of Nashville and middle Tennessee. Princeton Review has named us as A Best Business School for the twelfth straight year, and Business Week ranks our part-time MBA program 28th in the U.S.

About Healthcare Performance Partners

Healthcare Performance Partners leads the charge in the implementation of Lean Healthcare and other quality and efficiency related tools. Our process engagements can generate significant financial savings, in addition to measurable improvements in patient safety and quality of care. For more than a decade, our team has partnered with healthcare organizations in the application and utilization of Lean Healthcare tools. Our focus on quality, safety, and improving use of existing resources makes us the leader in the industry.

2019 Original Course Dates & Registration

The Course is held in Nashville, Tennessee on the campus of Belmont University. The fee of \$3,250 also covers shuttle to and from the course, breakfast, lunch and snacks each day. Please contact 615.206.0701 if you would like to explore on-site delivery at your organization.

March 11 - 15

August 5 - 9