

SELLS OUT IN ADVANCE



LEAN HEALTHCARE

CERTIFICATE PROGRAM
www.BULeanCourse.com



This intense one-week Lean Healthcare Certificate Program will give participants a hands-on, learn-by-doing experience applying Lean philosophies and tools in a healthcare environment. The training, exercises and simulations build the foundation throughout the week for the participants to apply them in a mini-Kaizen Event lab exercise. This life-like healthcare experience using real healthcare examples is taught and facilitated by Lean practitioners, leaders and coaches each with multiple years of successfully applying Lean in healthcare organizations.

Our Lean Healthcare Certificate Program was designed for anyone in your hospital or healthcare organization who wants to better understand and apply lean concepts. Whether you are a clinician, administrator or support personnel, you will greatly deepen your understanding of Lean.

To gain more information and to register, visit our web site, www.BULeanCourse.com, or call 615.575.5502.

In Conjunction With



“To be able to reduce waste and improve the quality of patient care of my organization has just been huge. I would say that if [other healthcare organizations] don't do this, five years from now they'll be wondering why they're at a strategic disadvantage in healthcare.”

BRYAN WEBB

PROGRAM PARTICIPANT,
SKYLINE MEDICAL CENTER

FIVE-DAY AGENDA

MONDAY

- The Reality in Healthcare Work
- What is Lean?
- First-hand Observation Skills Practice
- Rules-In-Use for Healthcare
- 5S Training for the Healthcare Environment
- Lean Healthcare Introductory Process Improvement Simulation

TUESDAY

- Value Stream Mapping Training and Exercises
- A3 Thinking/A3 Problem Solving Training and Exercises
- Leadership Traits for a Lean Culture: "Implementing Change" - A Study and Discussion of Richard Shannon, M.D.'s Work in Continuous Improvement

WEDNESDAY

- Lean Simulation: Apply what you've learned in a complex simulation activity with multiple runs and process redesigns

THURSDAY

- Reflection on Lean Simulation
- More Lean Healthcare Tools
- Lean Healthcare Job Instruction Exercise: See how current job training methods impact outcomes and learn Lean tools from effective job training.
- Nursing Lab Mini-Kaizen Event: Teams will apply the Lean Healthcare principles and tools they have learned to improve the work and work environment of a nurse in a teaching lab environment. The ultimate "Learn-by-doing" experience.

FRIDAY (HALF-DAY)

- A Journey in Lean: Leadership, Culture, Planning and Evolution - David Munch, M.D.

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ABOUT BELMONT UNIVERSITY AND THE JACK C. MASSEY GRADUATE SCHOOL OF BUSINESS

Ranked in the Top 5 in the Regional Universities South category and named for the third year as one of the top "Schools to Watch" by U.S. News & World Report, Belmont University is a fast-growing community of more than 5,900 students who come from every state and 25 countries. Committed to being a leader among teaching universities, Belmont brings together the best of liberal arts and professional education in a Christian community of learning and service.

The Jack C. Massey Graduate School of Business was founded in 1986, with a mission of providing business education and thoughtful leadership to the working professionals of Nashville and middle Tennessee. Princeton Review has named us as A Best Business School for the sixth straight year, and BusinessWeek ranks our part-time MBA program 18th in the U.S.

ABOUT HEALTHCARE PERFORMANCE PARTNERS

Healthcare Performance Partners leads the charge in the implementation of Lean Healthcare and other quality and efficiency related tools. Our process engagements can generate significant financial savings, in addition to measurable improvements in patient safety and quality of care.

For more than a decade, our team has partnered with healthcare organizations in the application and utilization of Lean Healthcare tools. Our focus on quality, safety, and improving use of existing resources makes us the leader in the industry.

ANNOUNCED 2012 DATES AND REGISTRATION

The Course is held in Nashville, Tennessee on the campus of Belmont University. The fee of \$3,250 also covers shuttle to and from the course, breakfast, lunch and snacks each day. Please contact 615.575.5502 if you would like to explore on-site delivery at your organization. More dates are yet to be announced!

January 30-February 3 • April 23-27
July 16-20



Nashville Area Offices: 1509 Hunt Club Blvd., Suite 800, Gallatin, Tennessee 37066
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rev 20111005


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